



PARTH UCS
FOR
TVRS
(TELEPHONE VOICE RECORDING SYSTEM)

Aria Telecom Solutions Pvt. Ltd



ABOUT ARIA

- Since 2003 Aria Telecom is working hard towards satisfaction of our clients, With our team efforts & our clients support we became India's No 1 IVR, Voice Logger & in Many more customized telecom solutions company.
- Aria has team of more than 20 qualified engineers for R&D & support. Aria also has most experienced team of marketing managers with technical background to understand client requirements. Aria has presence in most of the metro cities in India. Aria also has clients outside India like Nepal, Bhutan , Africa countries, Arab countries.



ARIA PRODUCT PROFILE

- ***Parth UCS for IVRS: Interactive Voice Response System***
- ***TVRS Telephone Voice Recording System***
- ***Embedded Voice Logger: Non PC Based Voice Logger***
- ***Parth UCS: Inbound out bound complete contact center solution with ACD, CRM , IVR, Clint info pop-up , MIS reporting < Agent Recording , Predictive Dialing***
- ***Parth UCS Conference Bridge: Multi party telephonic conference system with authentication***
- ***Aria Call Center Noise Cancelling Headsets: High quality call center Noise canceling Headset with USB, RJ9, 2.5mm, 3.5mm, Dial pad***
- ***Aria Namaste Live Chat Application***
- ***Aria vCRM***



SPECIFICATIONS

Hardware:

- Embedded Technology
- Industrial quality
- Processor: Dual core / i3/i5/i5
- RAM: 2/4/8/16 GB
- HDD: 500 GB
- USB Port-04
- Ethernet Port -01
- HDMI-01

Telecom:

- ISDN PRI (PCI-e Card)
- SIP Trunk
- H.323 Trunk
- GSM Trunk (Through Gateway)
- SIP Extension
- IAX Extension
- Soft Phone Support
- Third party PBX integration through ISDN PRI or SIP

Integration:

- Third Party CRM/ERP
Integration API For Click to
Dial & Incoming Call pop-up.
- MY SQL data base



TVRS(TELEPHONE VOICE RECORDING SYSTEM)

Recording of telephone conversation is important for office communication , share brokers , banking/ Insurance organizations, Call centers Customer cares as per government authorities or other requirement. Parth UCS provide uninterrupted conversation recording. PARTH provide standalone box for telephone recording with or without EPABX. Also there is no dependency on computer.





❑ **Standard Recording Features**

- Independent System , no need any computer for recording
- Can work with your existing EPABX
- DID wise recording
- Extensions wise reporting
- Live monitoring
- Historical MIS reporting
- Web based GUI

❑ **Interception Recording Features**

- Auto answer & recording
- SMS Alert on IO number for predefined suspect number
- Live call connect on IO mobile number for call on particular suspect
- Different color marking for different type of call.
- Authentication access of recorded call

❑ **Advance Recording Features (Optional)**

- Incoming Call pop-up
- Outgoing call popup
- Call Disposition
- Agent log-in logout reporting
- Agent wise reporting





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