



Aria Telecom Solutions Pvt. Ltd.

Telecommunication service Provider

Company Profile



- Aria Telecom has become one of the telecommunication service provider, since 2003 in New Delhi, India.
- Company consists of various software engineers, support staff members, and sales personnel devoted to bringing you quality products, competitive prices, and full technical support.
- Our company manufactures and supplies Voice Logger, IVRS (Interactive Voice Response System, Predictive Dialer, Telephone Headsets for Call Center, Conference Bridge, and GSM Gateway to support the industries and corporation.



Aria Parth: Unified Communication System:

- Aria Parth, Unique & Unified Communication System which can be used for as IVRS, IP PBX, Conference Bridge, Help Line System, OBD IVR, Telephone Recording System etc.
- Aria Parth is designed that is not only provide the system but also records the conversation which are done in parallel mode in Office, Corporate and in any organizations.
- Communication can be done on existing LAN network, no need to have separate cabling for traditional PBX. Can be integrated with SMS/ Email , Existing CRM /ERP/ My SQL Database



Aria Parth with IP-PBX features

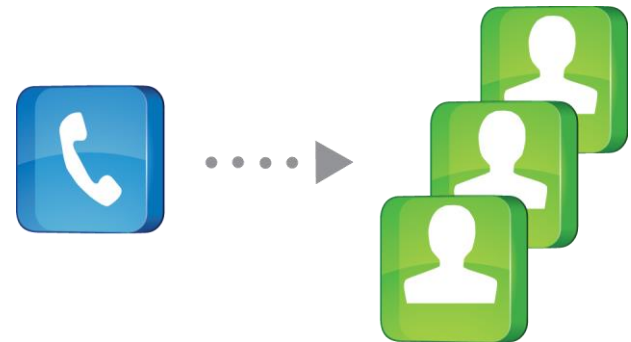
- IVRS
- Up to 1000 SIP User
- Up to 600 concurrent calls
- SIP & IAX Support
- Work like a single PBX using multiple box networking
- Support IP Phone, FXS Gateway, FXO Gateway
- Soft phone on desktop / Mobile phone compatibility
- Intercom features
- Call Transfer
- Caller ID
- Support ISDN PRI through PCI-eCard, Gateway
- Support Analog Trunk through FXO Gateway / FXO Card
- Support GSM Trunk through GSM Gateway



Parth for IP-PBX: Office Communication

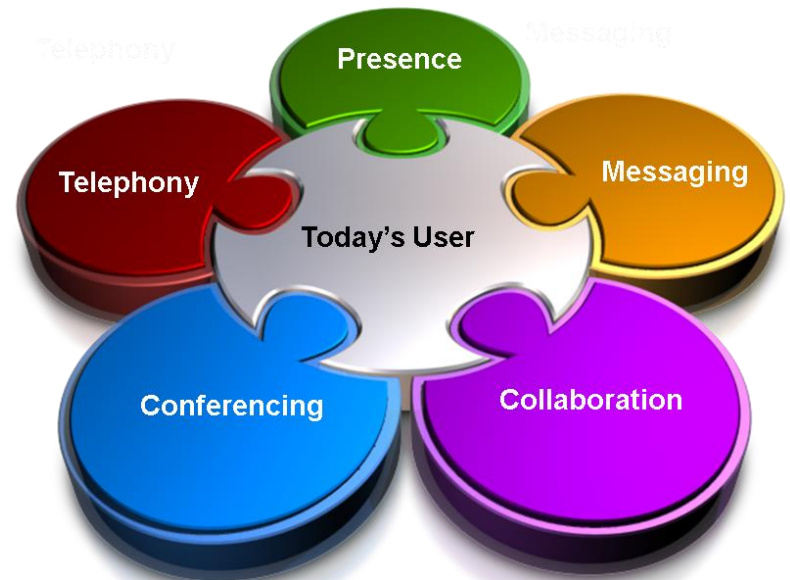
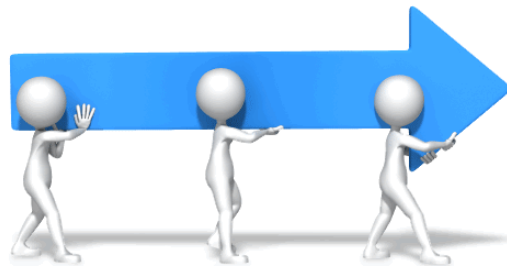
➤ IVRS for inbound call :

Inbound IVR applications are designed to give businesses, and their customers, a simple, superior and personal inbound call experience with language option & department transfer.

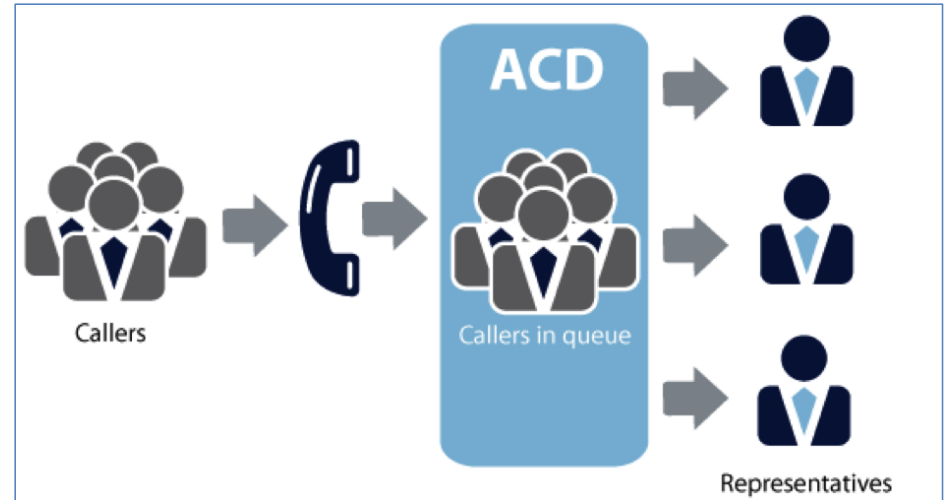


How it Works?

- Aria Parth only needs internet protocol to transmit the calls in sequence manner.
- The connectivity related to interconnection and mobile networks are demandable and needs to work in any mode whether by IP phones, Normal phones or Mobile Phones.
- Aria Parth 600 is a multi-taking process which assists all these things in a combination and provides a smooth calling.



ACD (Automatic Call Distribution):



- Integrated ACD (Automatic Call Distribution) technology automatically routes calls to phone agents based upon organizational rules. Automatic call distribution is much more comprehensive than other group or department calling.

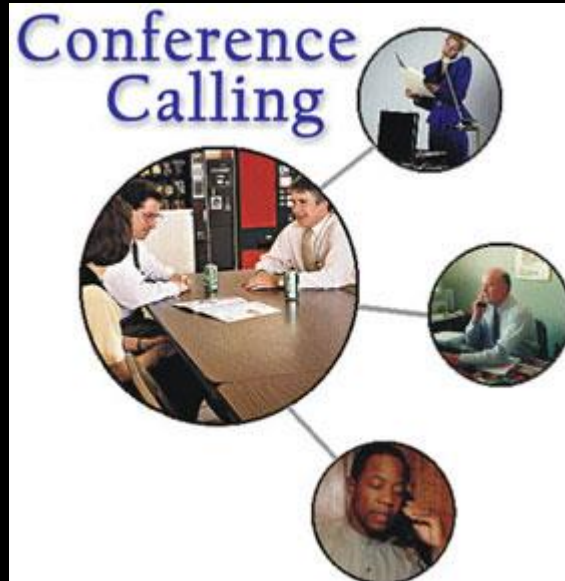
Telephone Conversation Recording:

Parth 600 can be work as telephone conversion recording system with some features like:

- Live listening
- Call Forwarding:
- Export Calls:
- User management:
- Report generation:
- Security:



Multi Party Conference



- Parth 600 has capability to connect *multiple residents* in conference with authentication ID, all the conference can be recorded also.
- It is just a sever and works like a telephone to answer the numerous calls at same time,





Extensions on Mobile:

- You can also use any smart phone as extension using soft phone software on mobile.

Third Party CRM/ ERP Integration:

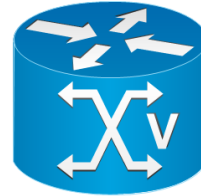
- We have API to integrate with third party CRM/ ERP for click to dial, phone book etc.
- Parth 600 API can be integrated with any ERP/ CRM of client for click to dial application.

Digital Communication:

- Parth helps us to share our knowledge with others and also gains from other individual's thoughts and ideas. Communication takes place through various routes and channels and with the help of this system.



GSM Trunk through Gateway:



Voice gateway

- GSM gateway can provide amazing way to help enterprise to have best phone dealings.
- Aria Parth can be used as GSM gateway that turns an expensive call from an office land line to a mobile phone into a call from within the GSM network.

Other features and benefits:

- Save cost of separate telephone cabling & traditional jointing box (MDF).
- Use data (LAN) cable for voice communication as well .
- Use Fibre to connect long distance building.
- No distance Signal lose problem .
- Different message for non business hours, holiday etc
- Call connectivity on mobile if no answer on extensions.
- Voice Mail option
- ISDN PRI / E1/T1 Trunk Card
- SIP Trunk
- Analog Trunk Gateway





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