



Presentation for Hyundai

Aria Telecom Solutions Pvt. Ltd.

About Aria

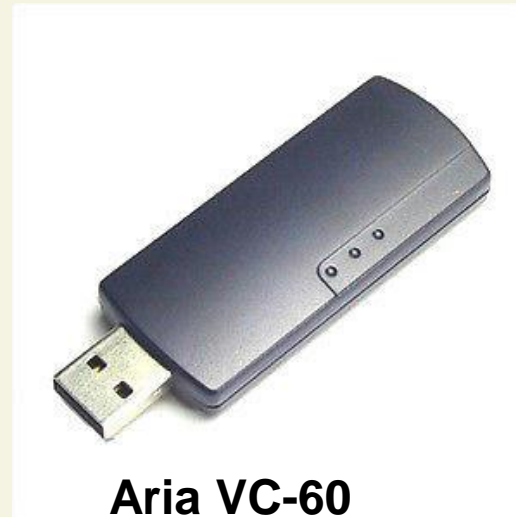
- *Since 2003 Aria Telecom is working hard towards satisfaction of our clients, With our team efforts & our clients support we became **India's No 1 IVR, Voice Logger & in Many more customized telecom solutions company.***
- *Aria has team of more than 20 qualified engineers for R&D & support. Aria also has most experienced team of marketing managers with technical background to understand client requirements. Aria has presence in most of the metro cities in India. Aria also has clients outside India like Nepal, Bhutan , Africa countries, Arab countries.*

Aria Products

- ***Aria ACCS IVRS/Hosted IVR System: Interactive Voice Response System***
- ***TVRS Telephone Voice Recording System***
- ***Embedded Voice Logger: Non PC Based Voice Logger***
- ***Aria ACCS Inbound out bound complete contact center solution with ACD, CRM , IVR, Clint info pop-up , MIS reporting < Agent Recording , Predictive Dialing***
- ***Aria ACCS Conference Bridge: Multi party telephonic conference system with authentication***
- ***Aria Call Center Noise Cancelling Headsets: High quality call center Noise canceling Headset with USB, RJ9, 2.5mm, 3.5mm, Dial pad***
- ***Aria Namaste Live Chat Application***
- ***Aria vCRM***
- ***Website Designing***

How it works

- Aria UCS 60 is combination of hardware & software
- There will be one USB dongle which will connect with PC / Laptop through USB Port



Aria VC-60

- *We recently launched our new product **Aria VC 60**. Its a pocket IVR. It is helpful for specially small & medium scale organization.*
- *It's a small USB device consist a space of single GSM SIM which can be connect with PC/Laptop .*

It can be useful for you for your various process

- **On purchase of Car:**

Customer will get an voice call

“Thanks for choosing Hyundai Motors”

Feedback:

“If you are not satisfied with our services, please call back on same number”

- *Free Services:*

1. “Ye call Hyundai motors se hai, Apki first free service due date hai.....”

2. “Aapki Gadi ki service ho chuki h,kripya pick karaye”

3. “Ye ek feedback call Hyundai motors se h,agar aap car ki serivce se satisfy h to isi number pe misscall kare

Note:Same announcement can be done for Second & third services

Vehicle Insurance :

- **Insurance Renewal Reminder**

*“(Hi Sir,
Insurance of your vehicle number..... is due
on.....Kindly renew on time to enjoy no claim
bonus. Please give miss call on same number for
further process)”*

*“Insurance of your vehicle number.....is processed.
Your policy number is and the paid amount
is....”*

Paid Services:

1. “Ye call Hyundai motors se hai, Apki car number.....,ki service due date hai.....”

2. “Aapki Gadi ki service ho chuki h,jiska amount hai.....kripya pick karaye”

3. “Ye ek feedback call Hyundai motors se h,agar aap car ki serivce se satisfy h to isi number pe misscall kare

Note:Same announcement can be done for next services

Insurance Claim:

Claim Approval reminder

“Your Claim is approved/disapproved against vehicle number.....,kindly contact to service adviser/insurance company further.”

On Occasions wishes to car holder:

- *Birthday wishes*
- *Anniversary wishes*
- *Spouse Birthday wishes etc.*

On Festival wishes to car holder:

- *Diwali*
- *Dussehra*
- *Eid -Ul-Fitr*
- *Holi*
- *Rakshabandhan*
- *Christmas*
- *New year etc.*

Special offers on occasions:

- *Navratri*
- *Diwali*
- *Christmas*
- *New year etc.*

Special offers on Services:

- *50% off on labor charges*
- *15% off on accessories*
- *Free washing*
- *Free seats dry clean etc.*

Free Service Camp:

- *Engine Checkup*
- *Battery Checkup*
- *Wiring Checkup*
- *Coolant Checkup*
- *Alignment Checkup etc.*

- *Exchange offers:*

Exchange can be done on any of make.

- *Excited Offers:*

Good schemes etc.

New Additions

- *New Launching*
- *Car Modification*
- *New accessories*
- *New features etc.*



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