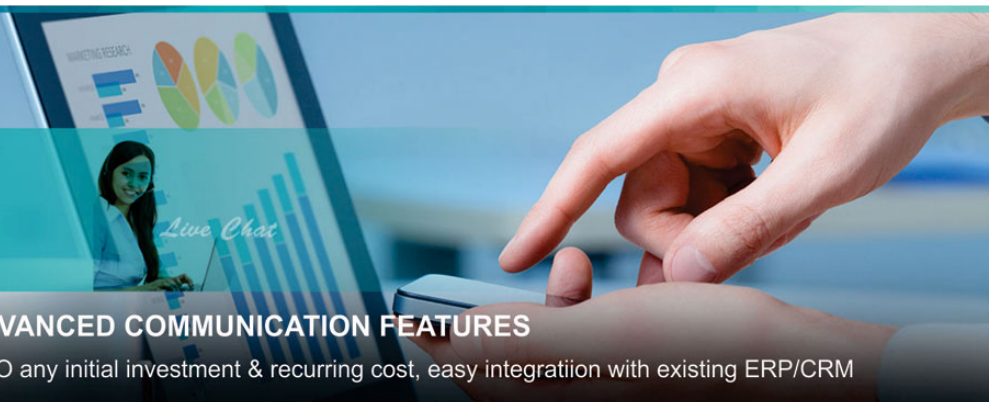




Aria Namaste !

ARIA NAMASTE: LIVE CHAT



PRESENTING SERIES OF ADVANCED COMMUNICATION FEATURES

Connect your website visitor easily W/O any initial investment & recurring cost, easy integratiion with existing ERP/CRM

As per our more than 10 years research on technology we realized that Digital India need a communication medium which is cheaper & easy to implement with less recourses. Live chat is a medium which can be integrated with any existing website / Portal / CRM/ ERP etc.

Benefits of clients:

- Better & quick connectivity with your existing & new client
- No huge investment & recuring charges
- strengthen your image in client mind
- Monitoring performance of your client
- Monitoring of your visitors on website
- Return on investment on your website

WHY ARIA NAMASTE ?

- Secured & Private Communication
- Easy to integrate with existing website
- 100% Live & Historical Monitoring of communication
- No Long queue, optimum utilisation of Manpower

Admin Panel:	Agent Panel:	Customer's Panel:
<ul style="list-style-type: none"> ◦ Live Monitoring of Executives, Visitors ◦ Generate MIS Report ◦ Create Multiple Departments ◦ Assigning Different Agents to different Departments as needed 	<ul style="list-style-type: none"> ◦ Generate Disposition Report ◦ Can put their remarks after each conversation ◦ Can do the chatting up to 5 Customers at a time ◦ Agent has authority to see the status of the conversations 	<ul style="list-style-type: none"> ◦ Can share the details ◦ Cost Efficient ◦ Ask for the documents in word, PDF and JPEG Format



CUSTOMER RELATIONSHIP MANAGEMENT

Being a Company having wide business strategy, Customer Relationship Management (CRM) is a most significant part of business & carries the good relationship between company and customer along with development of an organization.

Lead Management



This is an internal part of Aria CRM where an individual can add their customers, Update all the details, Follow the invasions, Billing Details can be Updated even verified

Account Management



Contains all the necessary details of customers, AMC Part, Previous customer Details and managed all the accounts accordingly

Inventory Management



Inventory details contained all the information about the stocks status.