

# ARIA TVRS 2100



## About Aria

Started in the year of 2003, the company has progressed itself to become a global leader in voice processing industry. We have defined, developed and designed world-class technology integrated PC based voice processing systems, in order to serve corporate houses and simplify their business work processes. All products developed on our end are fully tested for stability and performance on various platforms like PCs and voice processing cards. Our zest to integrate innovation and high-standard technology with business processes has helped in turning PCs into voice loggers and IVR systems that promise extra ordinary performance.

Apart from Voice Loggers (Telephone Voice Recording System) and Interactive Voice Response System, our company also manufactures and supplies Predictive Dialer, Telephone Headsets for Call Center, Conference Bridge, and GSM Gateway to support the industries and corporations when it comes to simplify their work processes. Aria offers complete communication solutions that make corporations and enterprises powerful to absolutely manage the

business processes, client interactions, and manpower on rising unified communications.

### Clients & Coverage:

Our head office is situated in New Delhi with branches in Mumbai and Ahmadabad. Our scope of work is not just limited to companies in India but also in Africa, Malaysia, Bhutan, UK, Nepal and Saudi Arabia. We have earned our experience in the telecom industry by successfully partnering with 100+ companies spread country wide. It has been our privilege to serve some of the big giants of the industry like ONGC, Bharat Electronics, Wipro, Bajaj Capital, Hyundai,, etc. We have also helped small companies and startups for establishing themselves and create brand recognition. Our complete commitment and interest with our valuable customers and their gains impresses our clients and keep them to be attached with us and our appreciated services

### Award & Recognitions:

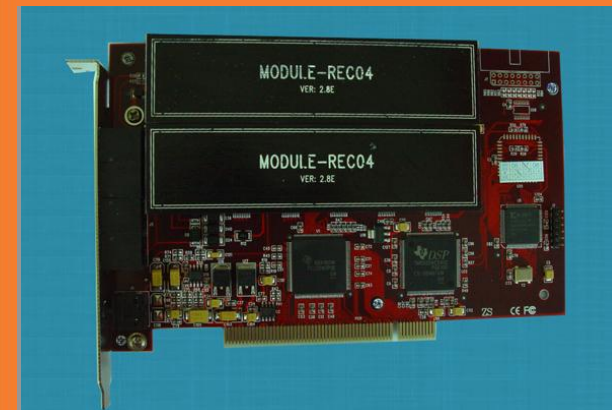
- Technology Excellence Award
- Global Business Award
- Business Sphere Award

## ARIA TELECOM SOLUTION (P) LTD

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- Aria TVRS 2100 Series is analog Voice logger
- Support standard analog trunk/ Analog Extensions FSX or FXO, Digital phone/ IP Phone in audio mode
- High Compression
- Good quality Recording
- Client / Web Based GUI
- Live Monitoring
- Recording search by Number , Time , Date etc
- On demand / Voltage change / Audio mode Recording
- Record 70 Hrs / GB

## TVRS 2100

<b>Max installation for 1 PC</b>	: Support 5 piece cards work together in One PC
<b>Compress Rate</b>	: Hardware=2
<b>Working Temperature</b>	: 5°C-40°C
<b>Power Consumption</b>	: ≤15W
<b>Humidity</b>	: 5%-85%
<b>Storage Temperature</b>	: -20°C-70°C
<b>Voice Distortion Rate</b>	: ≤2%
<b>Voice Function</b>	: WAV, VC2, VC5,AGC
<b>Module voltage resistance:</b>	: 250V
<b>Data Rate</b>	: 64KBPS、32KBPS、16KBPS
<b>Data Transmission</b>	: Binary asynchronous serial
<b>Codec</b>	: HDB3 /AMI
<b>Signal-To-Noise</b>	: ≥30dB
<b>Frequency Range</b>	: 300-3400Hz (±3dB)
<b>Caller ID</b>	: FSK、DTMF
<b>DTMF Code</b>	: 0~9、*、#、A、B、C、D
<b>FSK Modulate Mode</b>	: Logical 0:2200Hz±1%
<b>Input Impedance</b>	: 600Ω
<b>Signal Monitor</b>	: Signal sound,voice sound
<b>Frame Structure</b>	: CCITT G.704-1988
<b>Clock and Data Recordering</b>	: Complied to CCITT Rec.G.823-1988
<b>Shaking limit</b>	: Complied to CCITT Rec.G.823,G.737,G.739,G.742-1988
<b>Phone Status Judge Voltage</b>	: 70-100V(Ring), 20-48V(Idle) , 5-17V(Hang up), 3.2V(Power off)

### Computer Requirement:

Dual Core 2 GB RAM , PCI Slot  
OS- WIN -7 / Win 8, Anti virus  
Data base Support : Ms Access / MS SQL

## TVRS Features

- Supports Windows 98/2000/XP/2003/NT/Win7 /Vista 32/64 Bit System
- Support DTMF/FSK incoming CallerID, Support Incoming CallerID Popup
- Consists of the incoming customer management system to recognize the incomers and the Popup Screen
- Support monitor the conversation for every line on the real time by LAN
- Supports three recorder mode : Phone, Audio, Key
- Support list and print all the dialed-in, dialed-out and missed calls
- Can record the direct call. Support the simultaneous recording for the direct phone
- Supports auto-backup, FTP back up the files onto the burning ROM, supports the auto
- The outward phone cables, extension cables, ISDN catalog cables, output cables for
- Alarm information displayed on the screen or in the e-mails when e meeting abnormal situation (cable broken)
- Support duple/quintuple/octuple compression and save and WAV format
- Support inquire, play and monitoring for the network.

### Network Diagram

