

Founded in 2003, Aria Telecom Solutions (P) Ltd. has grown to become a leader in the voice processing industry, now located in New Delhi.

ARIA TVRS is No 1 Voice Logger brand in India & one of the best in the World

ARIA is committed to provide latest & stable technology to our clients in cost effective price.

In the same line we have come up with new series of PRI Voice Logger with PCI Express connectivity.

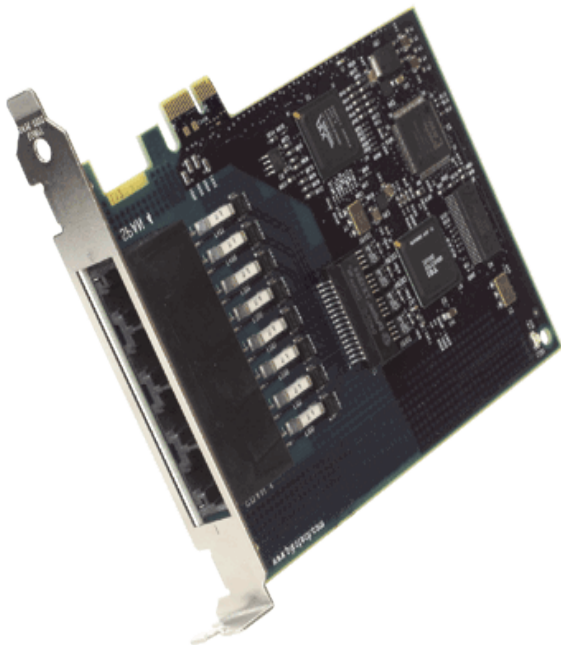
ARIA TVRS has Web based GUI for live monitoring & complex search options.



ARIA 5500-ISDN PRI LOGGER

ARIA-5500 is 30/60 Channels Voice Recording System with PCI-e connectivity, it can be used with ISDN PRI E1/T1 line. Can be connected with direct exchange line , PBX router, GSM PRI gateway etc. Some important Features:

- Microsoft windows Based
- Parallel Connectivity
- SMDR Integration
- Support Incoming/ outgoing / DID no
- Latest HMP based technology
- GSM Compression
- Light & Open Source My SQL Data Base
- Searching Dealing number
- Automatic FTP backup
- Web Based Monitoring & Search Option
- 30 / 60 Port in Single Card
- PCI Express Card
- System Health Voice based alarm
- System health alerts on email
- Automatic scheduled FTP Backup



OPTIONAL FEATURES:

Client Call Info POP-UP:

- Incoming Call PPO-UP
- Call Disposition Pop-up after disconnection of call
- Phone book
- Mini CRM

TVRS FOR CALL CENTER

- Agent live monitoring
- Can work with any PBX
- No need of heavy server, Desktop PC can also run up to 60 agents
- 100% agent recording
- Customize disposition with call back option
- Incoming customer information pop-up
- Database protection-Show / hide partial number at agent desktop

TVRS FOR Corporate

- Client info POP-UP
- Third party CRM integration
- Multi Branch location monitoring
- System Health alarm & email alerts
- Web based Monitoring from Central Location
- Click to dial from CRM
- Customer Phone Book

SMDR Integration

5500 series has built-in SMDR integration with all industry standard EPABX.
Extension wise call report can be generated

TVRS FOR Share Broker

- KYC Pop-UP
- Transaction detail entry after call disconnection
- Automatic FTP back up at central office
- System Health alarm & email alerts
- Web based Monitoring from Central Location

TVRS FOR CUSTOMER CARE

- Client info POP-UP
- Third party CRM integration
- Multi Branch location monitoring
- System Health alarm & email alerts
- Web based Monitoring from Central Location
- Click to dial from CRM
- Customer Phone Book

Some Important Clients

