ARIA TELECOM™

ISO 9001:2008
Certified Company

Founded in 2003, Aria Telecom Solutions (P) Ltd. has grown to become a leader in the voice processing industry, now located in New Delhi.
ARIA is the original designer and developer of PC-based voice processing systems. The feature-rich, stable software is designed to run on commercially available PC's and voice processing cards. ARIA can provide your company with the software and hardware to convert existing PC's into efficient Voice Logger and Interactive Voice Response (IVR) systems as well as help you decide on a new PC-based telephony solution for your organization.

Aria Telecom is committed to provide latest technology with cost effective price to our clients. In continuation of the same Aria R&D team has come up with new product called **CCS vMail Lite (PC Based Voice Mail)** ,
Which has all the industry standard unified communication features.

Some Important features of the Products are:

- Very light & compact system , Smooth working

- XML based , Hence required no data base

- Welcome greeting , Lunch Greeting , Non Business Hour greeting option.

- Seven Department Option to program with company & product information

- Unlimited Mail box with Voice Message to delivered on Email

## Aria CCS vMail Lite: Application Overview

CCS vMail Lite is developed on Industry most renowned CTI board in the world , available for MS Windows based software. It operates as an auto attendant, voice mail, voice to email, and SMS alerts on mobile all in one package.

It seamlessly integrates with most of the PBX's and Central Office Switches. Switches supported include: Nortel Meridian Option 11C, Avaya 8700, Siemens, Alcatel-Lucent, Fujitsu, Toshiba, Nokia, Ericsson, NEC, Cisco Call Manager, Nextone, Quintum, IP-PBX, and Harris 20/20, Samsung, LG, Panasonic , Coral , Matrix Accord , Crystal, Syntel etc.

The package is used to answer telephone calls by playing your company's main greeting and then allowing the caller to press a key and be directed to an extension. If the extension is busy or no answer, gives the caller the option to leave a message. Voice Message can be delivered to the users email id.

The subscriber may read his messages by calling the system and entering his pass code. For every message the subscriber has the option to to go to next message , delete message , listen again and get the caller Id, date, and time of the message. The subscriber may record his own personal greeting and name. CCS vMail Lite plays the personal greeting message before recording a message.

The CCS vMail supports multi languages. The standard languages are English

The CCS vMail software is extremely versatile and customizable. It may be customized to suit all of your operational needs, and should your users be familiar with another call processing system, it may be customized to look and function like that system.

**Optional Features:**

- Voice file will be delivered to person mailbox

- SMS alerts for new messages

- Call on mobile for new message