



# Aria VC 60

Aria Telecom Solutions Pvt. Ltd.



# About Aria

- *Since 2003 Aria Telecom is working hard towards satisfaction of our clients, With our team efforts & our clients support we became India's No 1 IVR, Voice Logger & in Many more customized telecom solutions company.*
- *Aria has team of more than 20 qualified engineers for R&D & support. Aria also has most experienced team of marketing managers with technical background to understand client requirements. Aria has presence in most of the metro cities in India. Aria also has clients outside India like Nepal, Bhutan , Africa countries, Arab countries.*

# Aria Products



- ***Aria ACCS IVRS/Hosted IVR System: Interactive Voice Response System***
- ***TVRS Telephone Voice Recording System***
- ***Embedded Voice Logger: Non PC Based Voice Logger***
- ***Aria ACCS Inbound out bound complete contact center solution with ACD, CRM , IVR, Clint info pop-up , MIS reporting < Agent Recording , Predictive Dialing***
- ***Aria ACCS Conference Bridge: Multi party telephonic conference system with authentication***
- ***Aria Call Center Noise Cancelling Headsets: High quality call center Noise canceling Headset with USB, RJ9, 2.5mm, 3.5mm, Dial pad***
- ***Aria Namaste Live Chat Application***
- ***Aria vCRM***
- ***Website Designing***



*We recently launched our new product **Aria VC 60**. Its a pocket IVR. It is helpful for specially small & medium scale organization.*

*It's a small USB device consist a space of single GSM SIM which can be connect with PC/Laptop .*

*It can be used for various Process*

- **Customer Support:** *it can be used to remind customer to extend the warranty of products.*
- **Electricity/Water /Phone Bills Reminder:** *it can be used to remind the customer to deposit payment before the due date.*
- **Occasion:** *it can be used to invite relatives & friends for Birthday/Anniversary & other parties.*

- **Insurance:** *Reminder for Insurance /Health care Policies/LIC renewal*
- **Home Loan/Education Loan:** *Remind to customer to pay EMI timely.*
- **Real Estate:** *EMI/Outstanding reminder,New product launching announcement,Maintenance Charges reminder*
- *Special Announcement,Services downtime Reminder*
- **Society:** *General Meeting,Special Event,Board Meeting Reminders.*
- **Marketing:** *it can be used for Advertisement &Promotional activities*

## How it works:

- **Aria UCS 60 is combination of hardware & software**
- **There will be one USB dongle which will connect with PC / Laptop through USB Port**



**ARIA VC-60**

How it works:



## Login Page



# Create IVR Tree



## Create Tree

TreeName :

File Type :

Sequence :



Create

Cancel



# Add Campaign



## Add Campaign

Campaign Name :	<input type="text"/>	Max Try :	<input type="text"/>
Start Time :	<input type="text" value="08:00:00"/>	End Time :	<input type="text" value="17:00:00"/>
Busy :	<input type="text" value="00:05:00"/>	Switch Off :	<input type="text" value="00:05:00"/>
No Answer :	<input type="text" value="00:05:00"/>	Other :	<input type="text" value="00:05:00"/>
		Tree Name :	<input type="text" value="Select Tree"/>
		<input type="button" value="Create"/>	<input type="button" value="Cancel"/>

	Campaign Name	Max Try	Busy	Switch OFF	NO Answer	Other	Start Time	End Time	Status	Tree Name
▶	Payment	2	00:05:00	00:05:00	00:05:00	00:05:00	00:00:01	23:59:00	STOP	Aria

# Start/Stop Campaign

Delete Campaign

Start / Stop Campaign

Search Campaign :

Search

Cancel

	Campaign Name	Max Try	Busy	Switch OFF	NO Answer	Other	Start Time	End Time	Status	Tree Name
▶	Payment	2	00:05:00	00:05:00	00:05:00	00:05:00	00:00:01	23:59:00	STOP	Aria

**Provision given to Start/Stop Campaign**

# Upload Number



## Upload Number

Select Excel File :

Browse

Campaign Name :

Upload

Cancel

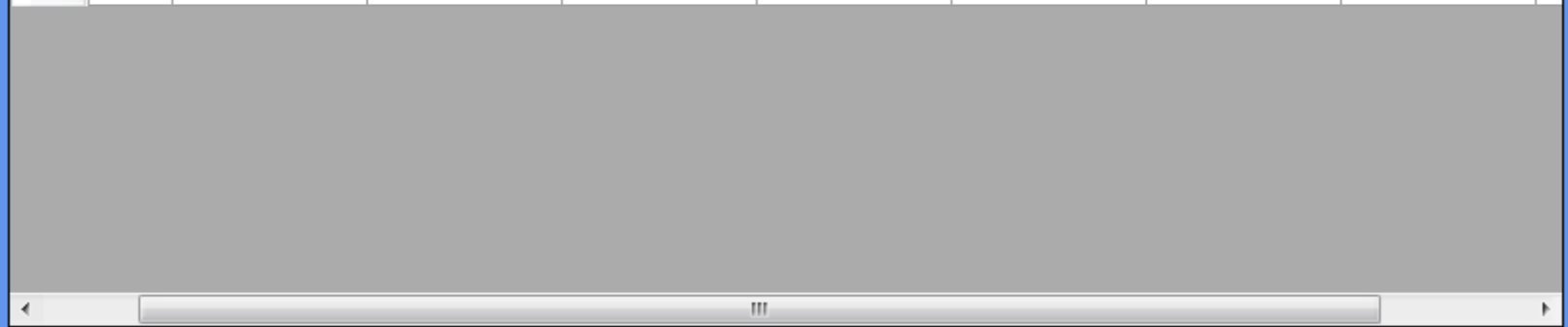
Upload Excel sheet with contact numbers

# Report



## Outbound Log

		Campaign	Tree	DialTime	AnswerTime	Disconnect Time	Duration	CallStatus	D
▶	3	Payment	Aria	2016-06-30 05:0...	2016-06-30 05:0...	2016-06-30 05:0...	00:00:24	ANSWERED	O
	3	Payment	Aria	2016-06-30 05:5...	2016-06-30 05:5...	2016-06-30 06:0...	00:00:23	ANSWERED	O
	3	Payment	Aria	2016-06-30 06:0...	2016-06-30 06:0...	2016-06-30 06:0...	00:00:21	ANSWERED	O
	4	Payment	Aria	2016-06-30 06:0...		2016-06-30 06:0...	00:00:20	SWITCH OFF	O
	4	Payment	Aria	2016-06-30 06:0...		2016-06-30 06:0...	00:00:20	SWITCH OFF	O
	2	Payment	Aria	2016-06-30 06:0...	2016-06-30 06:0...	2016-06-30 06:0...	00:00:22	ANSWERED	O
	3	Payment	Aria	2016-07-13 01:2...		2016-07-13 01:2...	00:01:01	BUSY	O
*									



Date Wise       Campaign Wise       Tree Wise

From : 2016-07-13

To : 2016-07-13

Campaign :

Tree :

## Benefits



- *Easy to use, User Friendly*
- *Easy to install*
- *Effective for Marketing purpose*
- *Improve Customer Services*
- *Lower Cost*
- *Increase Productivity*
- *Result Oriented*
- *Less Manpower require*
- *MIS Reports*
- *Time Saving*
- *Data Accuracy*
- *Increase Organization Image*



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