



PRESENTING SERIES OF ADVANCED COMMUNICATION FEATURES

Connect your website visitor easily W/O any initial investment & recurring cost, easy integration with existing ERP/CRM

As per our more than 10 years research on technology we realized that Digital India need a communication medium which is cheaper & easy to implement with less recourses. Live chat is a medium which can be integrated with any existing website / Portal / CRM/ ERP etc.

Benefit of clients:

- Better & quick connectivity with your existing & new client
- No huge investment & recuring charges
- strengthen your image in client mind
- Monitoring performance of your client
- Monitoring of your visitors on website
- Return on investment on your website



Manage Secure & quick Communication with your clients & prospects

- Useful for Inbound Call Center
- Technical Support
- Insurance Banking etc
- Corporate Communication
- MSME/ NSIC Business

OTHER PRODUCT

IVRS,
VOICE LOGGER,
PREDICTIVE DIALER,
EMBEDDED VOICE
LOGGER, CRM

WHY ARIA NAMASTE ?

- Secured & Private Communication
- Easy to integrate with existing website
- 100% Live & Historical Monitoring of communication
- No Long queue, optimum utilisation of Manpower

Admin Panel:

- Live Monitoring of Executives, Visitors
- Generate MIS Report
- Create Multiple Departments
- Assigning Different Agents to different Departments as needed

Agent Panel:

- Generate Disposition Report
- Can put their remarks after each conversation
- Can do the chatting up to 5 Customers at a time
- Agent has authority to see the status of the conversations

Customer's Panel:

- Can share the details
- Cost Efficient
- Ask for the documents in word, PDF and JPEG Format

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