

# ISDN PRI E1,T1 Recording Appliances (PARTH TVRS)

### **Aria Telecom Solutions Pvt. Ltd.**

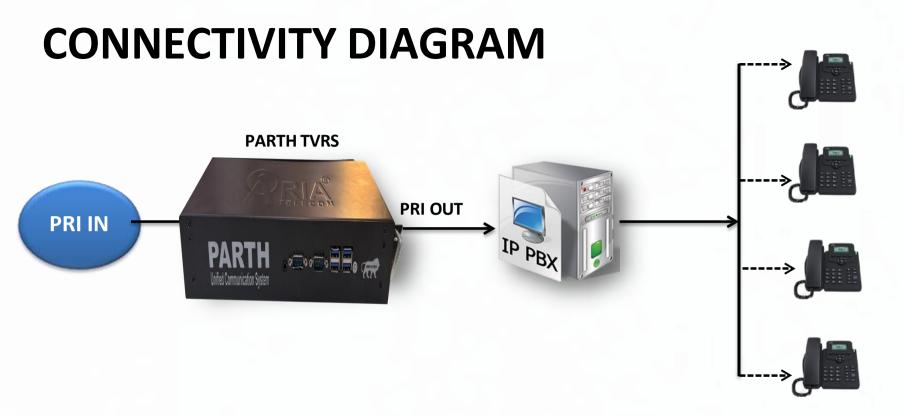
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### PARTH TVRS: ISDN PRI VOICE LOGGER

PARTH TVRS is multi channels standalone telephonic Voice Recording System, it can be used with ISDN PRI E1/T1/SIP Trunk & can be connected with direct E1 line or through PBX, GSM PRI gateway etc.

Parth TVRS is plug & play device, it can be connected with any PBX, Can work for multiple PRI Lines. This telephone recorder allows to connect with landline phones and helps to records various communications related to incoming or outgoing.





**USERS WITH IP PHONES** 

### **IMPORTANT HIGHLIGHTS**

- ✓ Voice Recording of All Calls
- ✓ User-friendly Browser/Desktop based User Interface
- ✓ Multi-login Facility with Administrative & User Rights
- ✓ Advanced Search & Play Options
- √ Voice Compression
- ✓ Records Complete Call Information
- ✓ Live Call Monitoring
- ✓ Client information Pop-up for Incoming Calls (optional)
- ✓ Player for Call Analysis
- ✓ Data Backup, Restore and Export (Optional)
- ✓ Multiple Location Product Connectivity to Single PC (Optional)

### **VOICE RECORDING OF ALL CALLS**

Automatically records the incoming/outgoing calls routed from PRI and VoIP lines. You can schedule the logging duration for trunk and extension lines, and restrict recording of certain phone calls e.g. personal calls.



# MULTI-LOGIN FACILITY WITH ADMINISTRATIVE & USER RIGHTS

Multiple users can login to the application interface at different access levels with different level rights. Groups can be created for call monitoring and calls can be assigned to each user-defined group.

### **ADVANCED SEARCH & PLAY OPTIONS**

Application interface comprises of advanced search option to retrieve call details & play files. Perform an advanced search that lets you find the desired details within few moments.



### RECORDS COMPLETE CALL INFORMATION

Store all call detail information in MY SQL data base, Call details comprises of Caller/Called ID, Date, Time, Duration and many other details in the form of reports which can be printed out as and when required.



### LIVE CALL MONITORING

Complete calls can be monitored on LAN network through UI application though all the data is stored in appliance for further access as historical reporting.



### **SCALABILITY & STABILITY**

- Parth TVRS is scalable to multiple PRI & channels as per client need
- Customize Call Tags and Add Comments
- There is an option add a specific tag or note against any call while listening for further search
- Phone book for Quick Identification
- Client can maintain phonebook in the system for better recognition of contacts.





# **APPLICATION FRAMES**

### **HOME PAGE: LIVE MONITORING**



Welcome: 999

Home User Role Search and Play View Remark Important Calls Logout

Live Monitoring	Channel	Status	Dialing Number	DID	Name	Company Name	Connect Time	Duration	UniqueID	Case	Address
ត	-1						2018 12 13	34 22 59 59	154468647		
9	2						2013-12-13	34.22:59.59			
ด	3	Free		,							
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### **ADD/EDIT/DELETE USER**



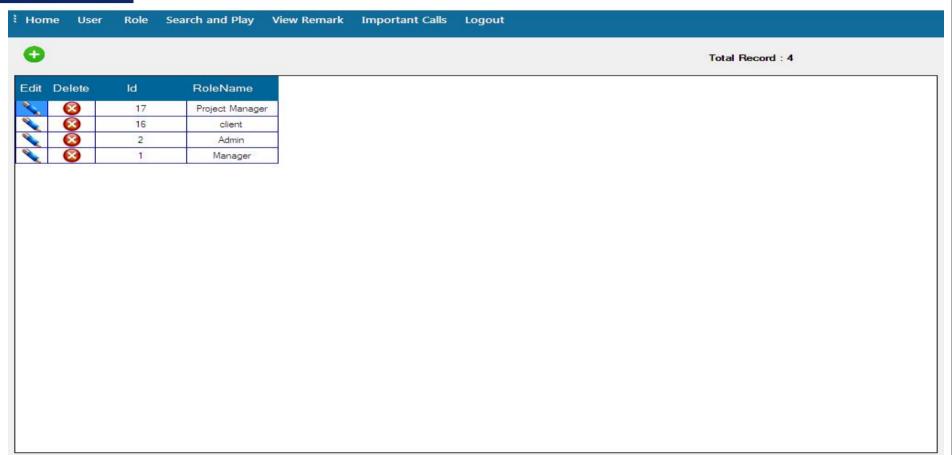
Welcome: 999



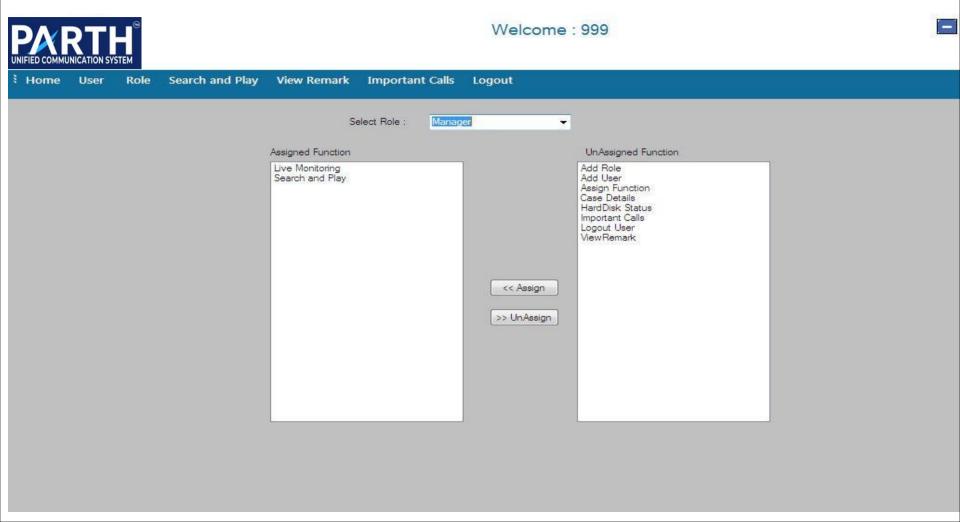
## ADD/EDIT/DELETE ROLE



Welcome: 999



### **ASSIGN FUNCTION TO ROLE**



#### ADD DISPOSITION

Search and Play

View Remark

Important Calls

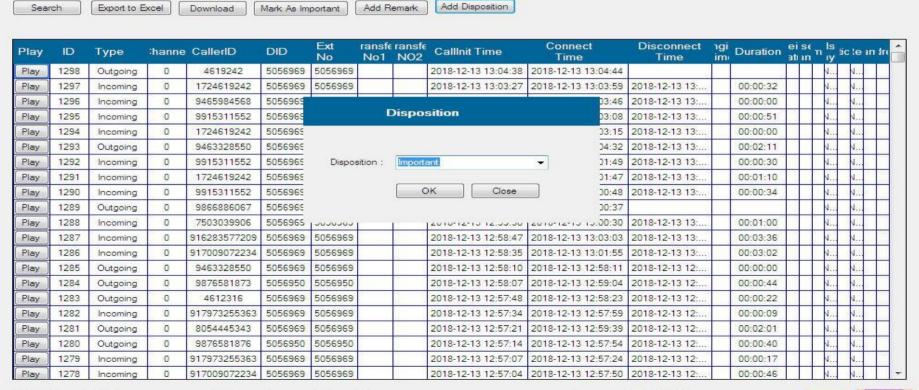


User

Role

Home

Welcome · 999



Logout

### **APPLICATIONS**

- Call Centres
- Financial Institutions
- Stock Brokers
- Public Security Departments
- Health Care
- Travel & Transportation
- Business
- Inquiry & Customer Care Help Desk
- Airlines Enquires & Airport Communication
- Power Grid & Electricity Distribution



## THANK YOU!

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