



ARIA's ARTIFICIAL INTELLIGENCE

Drive smarter conversations | Reduce costs | Elevate customer experience

In today's **AI-driven** digital economy, communication is evolving from traditional interactions to intelligent, autonomous engagement. Organizations that lead the market are those that can leverage Agentic AI to deliver personalized customer experiences, automate decision-making, and enhance operational efficiency at scale. Whether deployed on-premise or in the cloud, an AI-powered communication ecosystem has become a critical strategic asset for enterprises seeking agility, scalability, and competitive advantage.

ARIA's, Agentic AI capabilities, stands out as a globally trusted omnichannel communications platform built for the next generation of intelligent enterprises. By integrating technologies such as Automatic Speech Recognition (ASR), Large Language Models (LLM), and Text-to-Speech (TTS), the platform enables human-like conversational experiences across voice, chat, email, and digital channels.

ARIA's AI Work Flow

ARIA's AI Agentic Overview

Goal-oriented AI agents that perceive, reason, act, and learn.

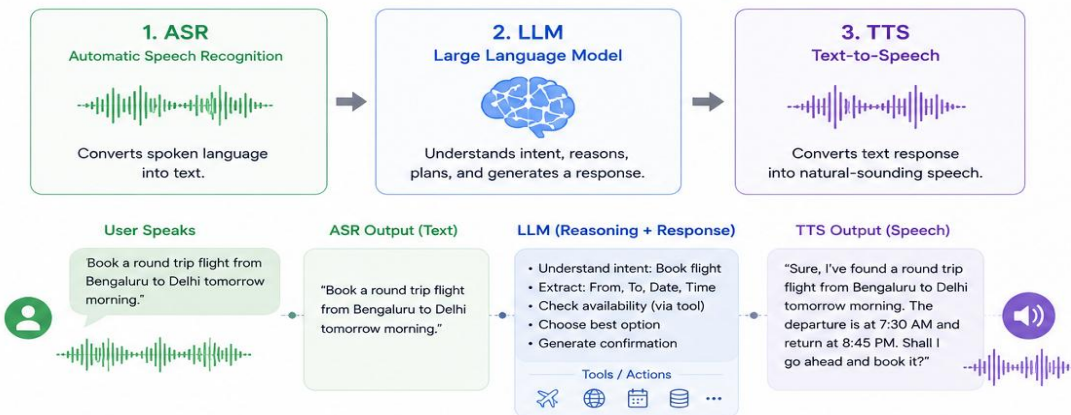
Voice is a natural interface for humans.
ASR → LLM → TTS enables conversational Agentic AI.

What is Agentic AI?

An AI system that can understand goals, make decisions, take actions using tools, and continuously learn to achieve desired outcomes.



ASR → LLM → TTS: The Voice AI Pipeline



Agentic AI Capabilities

- Goal Understanding**
Understands user goals and breaks them into tasks.
- Reasoning & Planning**
Thinks, reasons, and creates a plan to achieve the goal.
- Action & Tool Use**
Interacts with APIs, databases, and external systems.
- Memory**
Remembers context and learns from past interactions.
- Learning & Improvement**
Improves over time with feedback and new data.

End-to-End Flow



Why This Matters

Combining ASR, LLM, and TTS creates natural, hands-free, conversational AI agents that can assist users and get things done.

ASR captures • LLM thinks • TTS speaks = Natural conversations with intelligent agents that can act.





PARTH UCS – COMPLIANCE

DOT

DEPARTMENT OF TELECOMMUNICATIONS, GOVERNMENT OF INDIA
TELECOMMUNICATIONS ENGINEERING CENTRE
CERTIFICATE OF MANDATORY CONFORMANCE

This is to certify that the product described below conforms to the Essential Requirement issued by TEC under Mandatory Testing and Certification of Telecom Equipment as notified vide Indian Telegraph (Amendment) Rules, 2017.

i. Certificate No.: 2023/0123	ii. Date: 26-Jun-2023
iii. Certificate Category: Regular	iv. Certificate Type: NEW
v. APPLICANT: ARIA TELECOM SOLUTIONS PRIVATE LIMITED, Office No. 106 First Floor Vardhman Master Plaza DDA LAC Ghazipur Delhi 110096	vi. ORIGINAL EQUIPMENT MANUFACTURER: ARIA TELECOM SOLUTIONS PRIVATE LIMITED, Office No. 106 First Floor Vardhman Master Plaza DDA LAC Ghazipur Delhi 110096
vii. PRODUCT NAME: Media Gateway	viii. PRODUCT VARIANT: Media Gateway for LTE
ix. PREVIOUS CERTIFICATE NO.: NA	x. PREVIOUS CERTIFICATE ISSUED DATE: NA
xi. MODEL NO.: PARTH UCS MG120	xii. FAMILY NAME: NA
xiii. ASSOCIATED MODEL NO.: As given at Table-1 certified	xiv. INTERFACES TESTED: As given at Table-2 certified
xv. SOFTWARE VERSION: 24.5	xvi. HARDWARE VERSION: Parth UCS Chassis-2023
xviii. VALID FROM: 26-Jun-2023	xvii. VALID UPTO: 27-Jun-2026
xix. ER NO.: TEC/6495/040	
xx. EMI/EMC CLASS: A	
xxi. QR CODE:	

DIRECTOR (TC-4)
R. L. Bhawan,
Jangpoh, New Delhi - 110001

ISO

ISO/IEC 27000 family — Information security management

IT security, cybersecurity and privacy protection are vital for companies and organizations today. The ISO/IEC 27000 family of standards keeps them safe.

ISO 18295-1:2017

It specifies service requirements for customer contact center's (CCC). It specifies a framework for any CCC that aims to assist in providing clients and customers with services that continuously and proactively meet or exceed their needs.

ISO 20000-1:2018
CERTIFIED COMPANY

ISO/IEC 20000-1:2018

Information technology — Service management — Part 1: Service management system requirements

ISO 9000 family — Quality management

The ISO 9000 family of standards helps organizations improve the quality of their products and services and consistently meet their customers' expectations.

CMMI

It's a process-level improvement training and appraisal program that was developed by the Software Engineering Institute (SEI) at Carnegie Mellon University. It is a methodology used to develop and refine an organization's software development process.

RECOGNITION

- Global Excellence Award -2026 for Leader in AI Powered Telecom Solution
- Honored with a Telecommunication Engineering Certificate from the GOI 2025
- Golden Business Excellence Award- 2023 for "Best Cloud Provider"
- Innovation Challenge for Development of Video Conferencing Solution Award by ISPR – Meity
- MSME ZED Bronze Certificate
- CMMI Level – 5
- ISO Certified Company- 20000-1:2018, ISO 18295-1:2017, ISO 27001:2013 & ISO 9001:2015
- Leaders in CTI Solutions Award - Business Sphere
- Technology Excellence Award - Leaders in IVR
- Global Business & Services Award - Leaders in Customized Telecom Solution



LATEST 2026



COMPANY ACHIEVEMENTS

★ 9000+	👤 16000+	🏆 8	★★★★★ 4.6
Projects Delivered	Satisfied Clients	Winning Awards	Company Ratings