

# ARTIFICIAL INTELLIGENCE



Artificial Intelligence: In-house technology Multilingual ASR TTS , NLP , NLU. Analytics for IVRS , Chatbot , Call Center & many more up to 95% accuracy in regional languages.



## Award & Recognition

- TEC Certified By Government Of India
- Golden Business Excellence Award for "Best Cloud Provider
- Innovation Challenge for Development of Video Conferencing Solution Award by ISPR – Meity
- Leaders in CTI Solutions Award – Business Sphere
- Technology Excellence Award – Leaders in IVR
- Global Business & Services Award – Leaders in Customized Telecom Solution



# ABOUT US



## CMMI LEVEL 5



Since 2004 ARIA Telecom has grown to become a leader in the voice processing industry, located in New Delhi is working towards satisfaction of prestigious clients, With our team efforts & our clients support we became India's No 1 IVRS, Voice Logger & in Many more customized telecom solutions company.

ARIA has a team of qualified engineers for R&D & experienced team of marketing with technical background to understand client requirements. We are available in most of the metro cities in India and also have global clients for Nepal, Bhutan , Africa & Arab countries.

## Expertise

- Omni channel Communication system
- AI Based Technology (ASR-TTS)
- Voice Bot/WhatsApp Chat Bot
- Compliance & Quality Management
- Interactive Voice Response
- Customized CRM Development
- Complaint Management CRM & Mobile App
- Communicator App
- Call Centre Software On Premise
- Order Management Geo Location & Attendance
- Cloud Based Contact Centre Solution
- Customized Software Development
- Social Media Integration
- Mobile App Development
- Police Interception & Standard Recording
- Appliances: Call Centre Suite, PRI/SIP
- Logger, SIP to PRI Gateway
- Integration-SMS/Email with existing – ERP CRM
- Website Development



Aria Telecom is committed to provide highest quality, specialized and customizable telecom solutions to the people who need contact center solution and Help Desk Solution by providing harmonious and flexible working environment to employees in the pursuit of society, customer and employee excellence.



- Qualified R&D Team
- Robust Products
- Quality & quick support
- Leader in Industry
- Good client list
- Provides complete solution
- No data risk
- Honest & transparent dealing
- Qualified & experienced marketing Team
- Ethical Business Practices

# ARIA PARTH UNIFIED COMMUNICATION SYSTEM IP PBX SYSTEM



**MTCTE CERTIFIED**



**ER NO.: TEC66492401**

## PARTH UCS

Strong IP PBX appliance for office & bigger complex, Housing society communication. Communication can be done on existing LAN network, no need to have separate cabling like traditional PBX. Can be integrated with SMS/ Email, Existing CRM /ERP/ Database

## PARTH UCS – IP PBX FUNCTIONALITY

- Up to 2500 SIP User
- Up to 10,000 SIP users through using multiple appliance networking
- Work like a single PBX using multiple appliance networking
- Up to 100-600 concurrent calls on various models
- SIP & IAX Support
- Flexible Extension numbering
- Support IP Phone, FXS Gateway, FXO Gateway
- Soft phone on desktop / Mobile
- phone compatibility
- SMS integration (Optional)
- Email integration (Optional)
- Support ISDN PRI through PCI-e Card, Gateway
- Support Analog Trunk through FXO Gateway / FXO Card
- Support GSM Trunk through GSM Gateway
- IP Extension work on LAN Network
- Easy to carry extension to long distance through Fiber optic cable, VPN, VLAN etc.

# PARTH UCS FOR HOUSING SOCIETY:

- Maximum concurrent call capacity in IP PBX industry
- Use with GPON
- Use IP Phone, Analog Phone etc.
- Make your smart mobile phone as extension
- IVR based Complaint Management (Optional)
- IVR for information broadcasting for
- Important meeting, emergency etc.
- IVR based Payment Reminder with amount (Optional)
- Survey/ Voting on important point (Optional)
- Audio conference 10 Party for board meeting etc.
- Advertisement announcement in
- Music on hold for Fund generation
- Most Suitable for FTTH suppliers
- Connect Video Phone on extension
- Connect IP Speaker for public addressing system



# IMPORTANT APPLICATIONS



## Complaint Management System

Automated Complaint Management System: IVRS to manage internal complaint of the campus for, electricity, housekeeping, plumbing, IT etc. Users can book their complaint calling on IVRS number, IVR will provide complaint number to user along with a 4-digit key to close complaint as per his satisfaction. Complaint can be automatically forwarded to the concern technician automatically Technician can call on IVR & close the complaint or can inform the supervisor.



## Voice Message Blasting

Parth can send bulk voice message to users for any important event like any public meeting, fire incident, emergency, any social activity etc.



## Bill Reminders:

Parth can reminds users for outstanding amounts due against their units.



## Third Party CRM/ ERP Integration:

We have API to integrate with third party CRM/ ERP for click to dial, phone book etc.



## Audio Conference or live voice Broadcasting:

Parth has capability to connect multiple users in conference with authentication id, all conference can be recorded also.



## Phone Book

Facility to Store globally phone book & individual phone book. Agents can call directly from phone book



## Recording Optional

you can record 100% conversation to all incoming & outgoing calls or recording only trunk & extension line. All the recording file storage in server hard disk.

- All Incoming & Outgoing Recording
- Ony Trunk Recording
- Special Numer Recording
- Only Extension Recording



# **PARTH UCS EMERGENCY CODE MANAGEMENT SYSTEM**

The PARTH UCS Emergency Code Management System is designed to deliver rapid and reliable communication during critical situations. The system operates using pre-defined mobile numbers and integrated voice recording features, ensuring that the right people receive immediate alerts with clear instructions.

When an emergency code is activated, the system automatically notifies all registered contacts and broadcasts the relevant message without delay, enabling fast coordination and response.

- Code Blue
- Code Red
- Code 55- Emergency
- Code 56- Child
- Code Orange
- Code 57- Fire
- Code 58- OPD



## **PARTH UCS – IP PA SYSTEM**

Parth UCS PA System is an electronic sound amplification and distribution system used to deliver clear voice announcements or audio to a large group of people across a wide area.

Parth UCS PA System are commonly used in factories, telecom facilities, offices, schools, railway stations, airports, malls, and public venues — especially for announcements, emergency alerts, and operational communication.

- Clear Voice Amplification
- Wide Area Coverage
- Zone-Wise Announcements
- Instant Live Announcements
- Emergency Alert Capability
- Pre-Recorded Message Playback
- Centralized Control



## **PARTH UCS – DISASTER MANAGEMENT SYSTEM**

This ensures that every employee receives clear, real-time instructions during emergencies such as fire, accidents, evacuations, or safety threats — without delay or manual effort.

- Automatic dialing to all employees at once
- Simultaneous voice message broadcast
- Fast and reliable communication during disasters
- Suitable for factories, plants, and large workplaces
- Reduces panic and improves response time

# IMPORTANT FEATURES

- IVRS (Welcome Message)
- Fax Support
- Voicemail
- Call forward, CallWaiting, Call Transfer (Blind Transfer/ Consult Transfer), Call Pickup/Call
- Parking, Call Queues, Ring Group, Call Detail Record Call Routing
- Conference Room
- Password Protect for Conference Room
- Follow Me
- Music On Hold
- Skype for SIP
- SIP Trunk, IAX2 Trunk, PSTN Analog Trunk
- Configure via WEB interface
- Codec: G.711u/a, GSM
- OSLEC (Open Source Line Echo Canceller)
- Work on local as well as Static IP
- Strong ACD application
- MIS Reporting
- Conversation Recording
- Call Connect on Mobile
- Call Transfer
- Call Conference

# PARTH UCS – SIP TO PRI GATEWAY



**ER NO.: TEC66492401**

SIP to PRI Gateway is the powerful tool used to interface the telecommunications equipment and provide its interaction using various signaling systems. SIP to PRI Gateway Recording Appliances is designed to record on SIP to PRI lines. Our SIP to PRI Gateway Appliances has flexibility to record from a variety of lines. Our SIP to PRI Gateway essential for businesses to keep older equipment that is still functional. It also helps businesses sign up for a new phone service while being able to use their old phones. Our SIP to PRI Gateway provides advance features and technology with lower costing.

## FEATURES & CAPABILITIES

- Available in 1/2/4 port T1/E1, up to 120 Energy Efficiency concurrent processing
- Signalling:- PRI/R2/SS7
- Support upto 24 Countries Standard R2 Signalling
- Support New R2 variant
- Simple and convenient configuration via Web GUI
- Codes support: G. 711A, G.711U, G.729A, G.723.1, G.722, GSM
- Support Protocols: SIP, IAX, TCP, UDP, RTP, SSH, HTTP, HTTPS
- Support NTP time synchronization and Client time synchronization
- Support call statistics Support auto Provision
- Support ISDN Protocol
- GSM Compression, MP3 Compression
- 256 GB SSD
- Dual High Speed Ethernet Port
- Work on local as well as Static IP
- Easy to use UI, Support VPN
- Support all EPABX & Service provider
- Make in INDIA
- Signalling: - PRI/R2/SS7, Support up to 24 Countries Standard R2
- Signalling, Support New R2 variant, Simple and convenient configuration via Web GUI,
- Codes support: G. 711A, G.711U, G.729A, G.723.1, G.722, GSM
- Support Protocols: SIP, IAX, TCP, UDP, RTP, SSH, HTTP, HTTPS.

# FEW CLIENTS

## GOVERNMENT PSU CLIENTS

- Nuclear Power Corporation of India Limited
- BSNL & ONGC
- Airport Authority of India (Visakhapatnam)
- Airport Authority of India (Dehradun)
- UPLDC (Uttar Pradesh Land Development Corporation)
- JVVNL ( Jaipur Vidyut Vitran Nigam Limited)
- PSPCL (Punjab State Power Corporation Limited)
- National Institute of Biologicals
- Powergrid Corporation of India Limited
- DDA (Delhi Development Authority)
- AIIMS
- Punjab National Bank
- SBI Card
- BSNL & ONGC
- Anti Corruption
- NIA
- GAIL

## CALL CENTER CLIENTS

- Hindalco
- Khalsa Tour & Travel
- Somany Ceramics Ltd
- Dishtv
- Healthways Milk & Food Products Pvt Ltd
- Future Businesstech India Pvt. Ltd
- Sitaram Bhartia Institute Of Science Research
- Shri Guru Ramdas Education Society (CGC)
- Hyundai Motors
- Infracore Technologies Ltd.
- Microtek Inverter
- Maruti Suzuki
- Honda Cars
- Eastman Auto & Power Ltd
- Creamy Foods Ltd
- Okaya Inverter

## CORPORATE CLIENTS

- Teleperformance Global Services
- Germanium Technologies Limited
- Innovsource Services Private Limited
- Calibehr Business Support Services
- Exaflops Technologies Pvt Ltd
- Expedien e Solutions Ltd.
- Taxmann Publications Pvt. Ltd.
- ICCS
- Vision Plus
- Quess Corp Ltd
- Jasper Colin
- Sandha & Company
- Mata Vaishnow devi



# THANK YOU

## CALL US NOW:

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