

CALL CENTER SUITE



Make in India



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SPECIFICATIONS

- Trunk Interface Option: 1/2/4 T1/E1
- SIP Trunk
- Signalling: – PRI/R2/SS7/SIP
- 2 –10/100/1000Mbps Ethernet Ports
- Operations humidity: 50%–95% non-condensing
- Support up to 24 Countries Standard R2 Signalling
- Support New R2 variant
- Simple and convenient configuration via Web UI
- Codes support: G. 711A, G.711U, and GSM
- Support Protocols: SIP, IAX, TCP, UDP, RTP, SSH, HTTP, HTTPS
- Support SSH access for background management
- Industrial Grade hardware
- i3 Processor
- 8 GB RAM
- 512 GB SSD

FEATURES

- Customisable 45 Field customer call information
- 3 level customisable disposition
- Web based Agent & Admin UI
- Live Monitoring
- MIS Reporting
- ASR / TTS Integration
- Predictive/Preview dialer
- IVRS
- ACD
- Call Recording
- OBD IVR

The background of the slide features a dark blue bokeh effect. On the right side, there are several white icons: two speech bubbles, a telephone handset with signal waves, and an envelope with an '@' symbol. At the bottom right, a person's hand is visible holding a smartphone.

THANK YOU

 Address

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